

Kenya Airways Mastercard Campaign Frequently Asked Questions (FAQ's)

- 1. Which Promo Code must be used to secure the 20% discount?**
Promo Code: **MASTERCARD20**
- 2. What is the booking period for this promo code?**
Sales Validity applies for bookings from **04th March 2024** up to **30th April 2024**.
- 3. What is the Travel Validity using the promo Code?**
Travel period includes period starting from **04th March 2024** up to **31st December 2024**.
Booking must be ticketed via the Kenya Airways Mastercard campaign link [here](#), or Kenya Airways sales office worldwide.
- 4. What type of Journey qualify for the discount?**
The discount is applicable for **One-way** and **Return Journey**.
PLEASE NOTE: Multicity itinerary schedules are not applicable.
- 5. Does discounts include Economy & Business Class.**
Yes, discounts apply to both Business & Economy Class to/from Kenya Airways Network.
- 6. What are the general fare rules?**
Discounted fares follow published fare rules & booking classes at time of purchase and are subject to change at any time prior to ticketing.
- 7. Who is eligible for this offer?**
All Mastercard holders worldwide. Family members & companions must book and travel with Mastercard Customer to qualify for the discount. Family members and/or companion must be booked in same reservation as Mastercard customer and will not be accepted on a separate booking. Kenya Airways reserves the right to do random verification at the check-in counter.
- 8. Where can I purchase this offer?**
Booking must be ticketed via the Kenya Airways Mastercard campaign link [here](#), or Kenya Airways sales office worldwide. Promo Code, **MASTERCARD20** must be used at time of booking for discounts to apply.
- 9. Does offer have any blackout periods?**
Yes, travel blackout applies on **2nd Jul to 10th Sep** and **15th Dec to 31st Dec** with a singular exception of USA market **01st Jun-10th Sep 2024**, and **10th-31st Dec**
- 10. Can I use this deal to purchase baggage, economy comfort or lounge access?**
No, the deal only applies to normal tickets [here](#).
- 11. Where do we obtain further information about this deal?**
Please refer to the Kenya Airways Mastercard campaign URL address [here](#)
- 12. What would happen if I decided to change my ticket after the campaign period is closed?**
Market fare penalties, applicable fare difference, and change fees will apply for any changes made to the tickets outside the campaign purchase period.